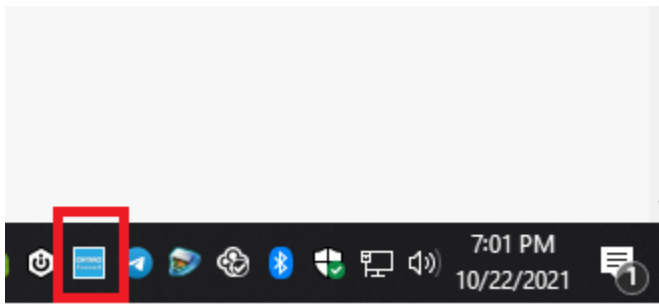


DYMO PRINTER INSTRUCTIONS

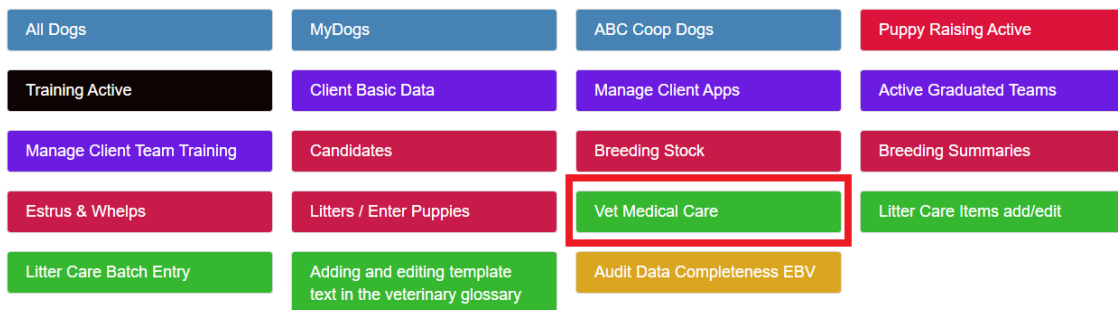
Prerequisites: You must have the DYMO Connect and DYMO Connect Web Service software installed on the machine that you are attempting to print prescription labels from. You may find a download for the DYMO Connect software installer, which will also install the DYMO Connect Web Service if you accept all the defaults, here: <https://download.dymo.com/dymo/Software/DYMO%20Connect%201.4.2/DCDSetup1.4.2.82.exe>

1. You must ensure that the DYMO Connect Web Service is running! If the service is up and running properly you will see a small blue icon in your system taskbar. See screenshot below. If the service is not running you will need to start it. The simplest way to do this is simply searching for “DYMO Connect Web Service” in your windows search bar then just launch the application from there. You should then see the icon in the screenshot below in your system taskbar.



2. Now you can login to <https://iwdr.org/beta/login.php> and click on the green “Vet Medical Care” box on the home page. This will take you to the Vet page in IWDR.

We encourage everyone use IWDR's updated database site at <https://iwdr.org/beta/>
The classic interface has outdated software which no longer functions well with upgrades we made to the IWDR server in mid-September 2021. For instance, print reports do not open.
Your login credentials work in exactly the same way. The new site has many new features such as estimated breeding values (EBVs) for hip and elbow quality, body condition score in the Vet edit page, improved exports of data.
We are in the process of updating our users manual but please reach out with a ticket if you need any help with the new interface.
Listings of progeny and sire litters is available in Breeding Stock and All Dogs and has been removed from MyDogs.



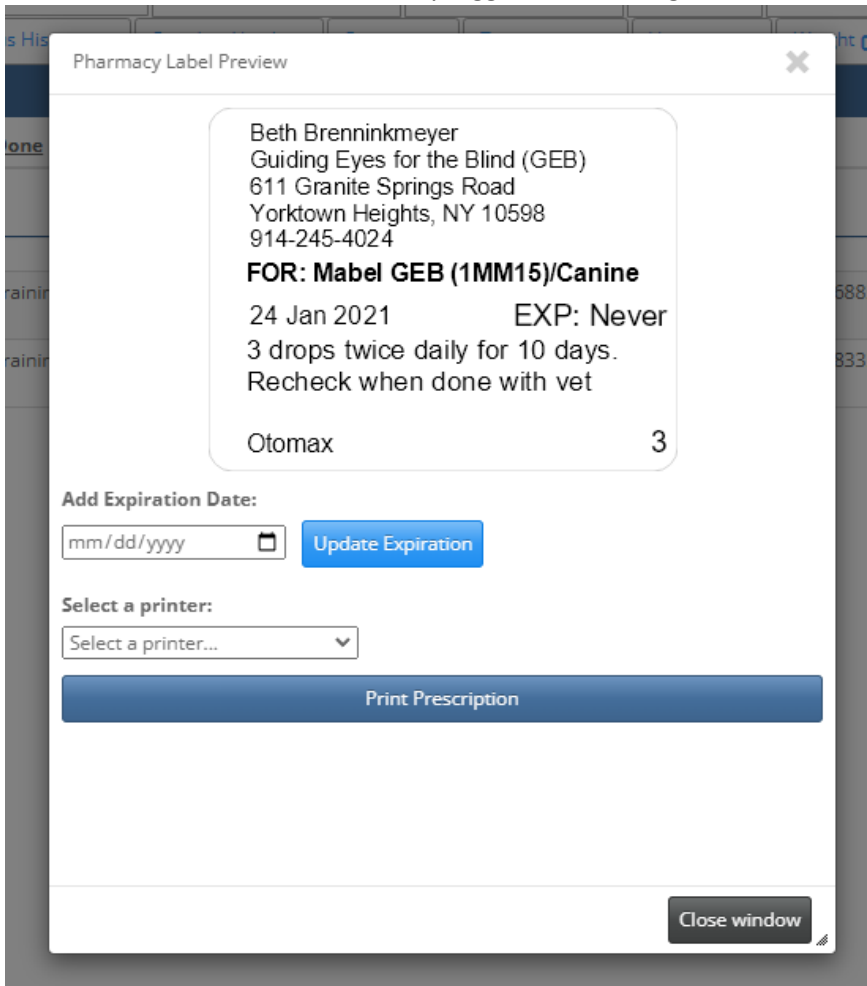
3. Using the search panel find the dog that you would like to print a prescription label for and expand the details tabs for that dog. Next click on the “Rx” tab and if there are existing records for that dog you will see a “print prescription label” button at the end of the row. If there are no existing records you will have to add one and refresh the page for the button to appear. See screenshot below.



[Prescriptions Due Again](#)

Print Prescription Label

- 4. Clicking this button will cause a popup to appear on the screen with a small form to update the expiration date on the label if there is one. It will also give you a small preview of what the label will look like when it prints. The label is prefilled with all the information from the “Rx” record. For example, the name on the prescription is tied to the “Who did it” field for that “Rx” record in IWDR. The only information not pulled from the “Rx” record is the address of the organization on the label. This is tied to the currently logged in users’ organization.



- 5. Once you are happy with the preview of the label select your label printer from the dropdown list and click the blue print prescription.